<u>Cancellation Policy for Clay Dates, Workshops and Saturday</u> <u>Beginner Wheel Throwing events</u>

At Sarasota Clay Company, we understand how busy folks are these days, and that scheduling for yourself, your family, friends and co-workers can be tricky. We try to be as flexible as possible to accommodate shifting schedules and needs. Let us know ASAP if a conflict in scheduling should arise and we may be able to:

- transfer your reservation to another date
- refund payment within time frames stated below

A student may cancel a clay date, workshop or Saturday Beginner Wheel Throwing reservation from the day you register until 72 hours before the event. For example, if a student signs up in person or on our website and makes payment, he/she may only cancel this agreement up to 72 hours prior to the start time of the event, in order to receive a full refund of the fees. You do not need a reason to cancel. If you cancel your registration within the acceptable time period (at least 72 hours prior to the event), we have 15 days to refund your money as per the original mode of payment.

In the event of a student cancellation within the 72-hour notice period, Sarasota Clay Company will not be able to offer any refund. Sarasota Clay Company reserves the right to cancel, postpone or re-schedule events at our discretion.